## **MyScholarShop**

How to view order information



This guide provides steps to view any updates provided by the vendor(s) for your order(s) in MyScholarShop.

- 1. Access MyScholarShop from your EMA portal.
- 2. Open your requests by selecting the "Your requests" tab or "See all" under Recent requests:

<b>2€IM</b> Guided Buying	
Image: Star Services Find goods and services   Image: Star Services Image: Star Services	Education Market Assistant
New IMPORTANT: Before placing an order, please make sure the ship to address indicated on the Checkout screen is your current physical address. Any costs associated with shipments sent to an incorrect address will be the Learn more	Recent requests   PR2156 Ordered   ERASER CAP RED 12/PK   \$0.17 USD   Requested 0 days ago   See all >

- 3. If you do not see the desired request, update the filters at the top of the screen and click on the magnifying glass icon to find the desired request.
- 4. Click on the Purchase Order number to view details for that order. There will be a separate Purchase Order listed for each vendor included in the request.



5. The top of the screen will display the status of the order, including whether the vendor has confirmed the order and if provided whether the item has shipped. **NOTE:** Not all vendors provide shipping information. Shipped



Estimated delivery Wednesday November 1

6. Further down on the page, you will see a section for "Related documents". You can click on the applicable Document ID to open and view additional information related to the Order Confirmation and Shipping Information.

Related documents				
Document ID	Document type 🗸 🗸	Date created 🛛 🕹	Status 🗸	
ASN27	Advanced Ship Notice	October 27, 2023 4:44 PM	Added	
OC581	Order Confirmation	October 27, 2023 4:41 PM	Added	
2 records				

7. The "Confirmation notice" will display the number of Items in the order that the vendor has confirmed or rejected.

Confirmation notice							×
Expected delivery date Wednesday, November 1, 2023							
ID	CONF88293	32					
Expected ship date	Monday, Oc	tober 30, 2023					
Last updated	Friday, Octo	ber 27, 2023					
Items							
Name		Confirmed Qty.	Rejected Qty.	Backordered Qty.	Ordered Qty.	Unit	
ERASER CAP RED 12	/PK	1	0	0	1	pack	
						Clos	e

8. When included, the "Ship notice" includes information such as the Expected shipment date, Carrier, and Tracking number if it is available.

Ship notice					×
🚙 Delivery date	Wednesday, November 1, 2023				
ID	PS882932				
Expected ship date	Monday, October 30, 2023				
Carrier	FedEx				
Tracking #	123456789				
Last updated	Friday, October 27, 2023				
Items					
Name		Shipped Qty.	Ordered Qty.	Unit	
ER/	ASER CAP RED 12/PK	1	1	pack	
				C	ose